How to Use Ask an Expert

- Start at your My Profile page after logging in at iscd.org
- Hover your mouse over Join at the top of the page, and select “Ask an Expert from the drop-down Menu.

- Read our Rules, Regulations, and Disclaimer, and then click “I Agree”

ISCD “Ask an Expert”

“Ask an Expert” is a member benefit included in all three ISCD Membership Tiers. The service is not intended to encompass help on technical matters requiring extensive research or preparation of written reports by volunteers nor will they perform specific scan interpretations or specific patient care issues.

Scope of Questions to be asked: Assistance by our experts is expected to be informal and involve no more than e-mails. Responses are informational but not consultative in nature.

Members may submit scientific inquiries about bone densitometry and general questions about ISCD Bone Densitometry Courses and certification.

Rules and Regulations

Evaluation of the credentials, qualifications and competence of a volunteer is the responsibility of the member seeking assistance. In furnishing this member benefit, the ISCD has selected volunteers deemed qualified to assist with this program, but the ISCD has not undertaken to and expressly disclaims any undertaking to evaluate or pass upon the competence of any volunteer. “Ask an Expert” volunteers are ISCD members in good standing.

The service does not contemplate the assumption of legal or ethical responsibility on the part of ISCD or its volunteers for assistance provided. Anyone using the member benefit agrees to indemnify the ISCD and the volunteer from any claim or liability arising from the assistance given. Assistance with questions should not involve analysis of fact or law.

Although the ISCD endeavors to present accurate information, the ISCD does not warrant the accuracy or reliability of any information given by an ISCD “Ask an Expert” volunteer. Use of any information secured from “Ask an Expert” is at your own risk, and users should independently evaluate information before using or relying on it. The ISCD does not endorse or recommend any specific product.

To access the “Ask an Expert” System, select “I Agree” below. By doing so you acknowledge that you have read and understood the above terms, conditions and disclaimer, and you agree to be bound by them. You are encouraged to contact your local ISCD office for assistance or by clicking below on the button labeled “I Agree”.
• You will now be on our “Ask an Expert” page. Here you will see questions asked by other people, as well as any question you yourself have asked.

• To ask a question of your own, scroll to the bottom of the page and fill in the prompted fields there, making sure to choose the most suitable Category from that drop-down menu, and then click “Add Question”.

Ask a Question (include your machine manufacturer if applicable to your question)

Test Question

How do you ask a question on Ask an Expert.

Choose category*:

General/Other/Unknown

This question will be visible only to experts until answered.

Drag and drop attachments here

Choose Files No file chosen

Max file size: 10 MB

Notify me when answered

ADD QUESTION
- You will be brought to the question you have asked, with a green check-mark showing your question was successfully added. You can then click “Back to Previous Page” to return to the full list of questions.

Test Question

- Your Unanswered question will now appear with a red “0 answers” indicator, which will turn to green when you receive an answer to your question.

Our experts try to respond to your question within 3 business days. Depending on complexity of the question, this may vary.